3 Guarantee and service

The Binatone Trend is fully guaranteed for 12 months from the date of purchase. The Guarantee does not cover damage by misuse or negligence, or by excessive voltages – for example, faults on the British Telecom line, or lightning.

If you think your Trend has developed a fault, please return it to the shop you bought it from.

Connection and conditions for use

You can connect your Trend, to public networks in the UK; or to an approved PBX using DTMF signalling.

Each item of telephone equipment (phones, fax machines, etc.) has a **ringer equivalence numbers (REN)**. The RENs of all equipment connected to an exchange line **must not add up to more than 4** otherwise, one or more phones may not ring and/or answer calls correctly.

Trend has a REN of 1, and most other telephones have a REN of 1 unless marked otherwise.

Care of your Trend

- Do not clean your Trend with solvent chemicals, abrasives or spray cleaners which might get inside the case and cause damage not covered by the Guarantee. When necessary, clean it with a damp cloth.
- Keep your Trend away from hot, humid conditions or strong sunlight.
- Every effort has been made to ensure high standards of reliability for your Trend. However, if something does go wrong, please do not try to repair it yourself - consult your supplier or the Binatone Help Line.

Electrical safety

- **DO NOT** install the Trend near a sink, bath or shower or anywhere it could get wet. Electrical equipment can cause serious injury used while you are wet or standing in water.
- If the unit ever falls into water, **DO NOT** retrieve it until you have unplugged the telephone line plug from the telephone socket; then pull it out by the unplugged cable.

Binatone Telecom plc operates a policy of continuous product improvement, and so reserves the right to make changes to the product and functions without notice.

Ver 3, Sep. 00

Trend

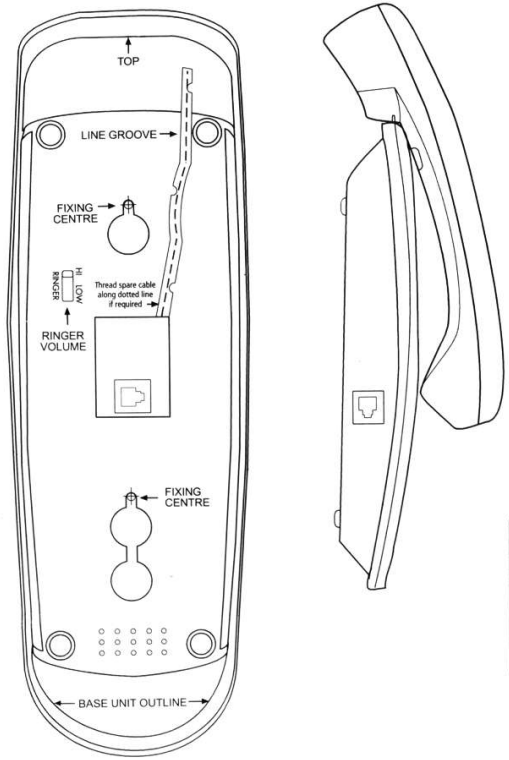
Wallmounting instructions

Binatone

Please read the instructions on this template carefully before you start to wallmount your telephone. If you prefer, you can stand your telephone on a level surface.

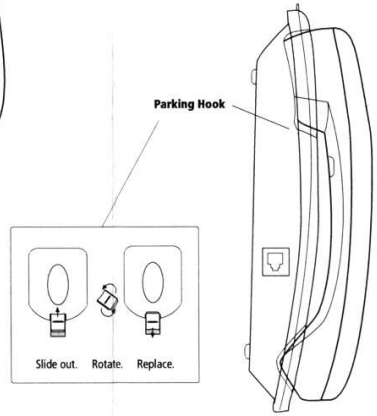
BE CAREFUL - check that there are no electrical wires hidden in the wall.

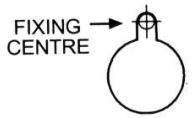
1. Use this template for wallmounting, marking the wall at the fixing centres. The marks should be 81.5 mm apart.
2. Using screws supplied with the unit, screw in at the two marked locations, leaving approx. 7mm (1/4") between the wall and underside of screw head.
3. Tuck the telephone line cord into the grooves on the cradle.
4. Hang the cradle unit on the screws using the wallmounting slots on the underside of the unit. You may need to remove the telephone from the wall and tighten the screws so that the cradle is securely fixed and does not wobble.
5. Rest the handset on the cradle using the parking hook on the cradle and the parking recess under the earpiece on the handset.

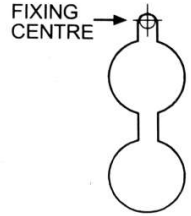


Reset the hook on the cradle.

This hook is designed to keep the handset in place when the telephone is vertical on the wall. The hook on the top part of the cradle is there to support the handset if you need to leave the phone temporarily during a call.







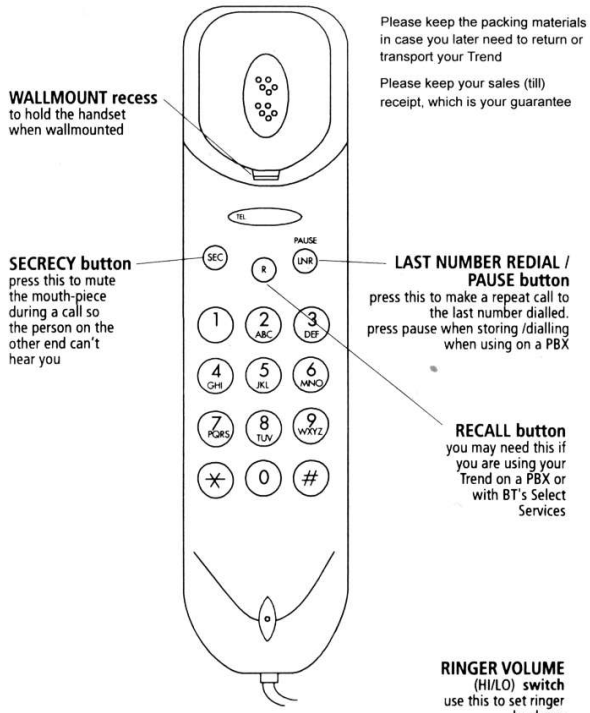
Trend

Model 0119

User Guide

Please keep the packing materials in case you later need to return or transport your Trend

Please keep your sales (till) receipt, which is your guarantee


WALLMOUNT recess
to hold the handset when wallmounted
SECRECY button
press this to mute the mouth-piece during a call so the person on the other end can't hear you
LAST NUMBER REDIAL / PAUSE button
press this to make a repeat call to the last number dialled. press pause when storing /dialling when using on a PBX
RECALL button
you may need this if you are using your Trend on a PBX or with BT's Select Services
RINGER VOLUME (HI/LO) switch
use this to set ringer loudness
HOOK SWITCH
Plug the telephone line cable into the socket as shown

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1 Making and answering calls

To make a call

1 **Lift the handset and wait for Dial tone**

2 **Dial the telephone number using the keypad**

Last Number Redial

To make a repeat call to the last number you dialled (up to 32 digits):

1 **Lift the handset and wait for Dial tone**

2 **Press (LNR)**

Secrecy

While you are on a call, to mute the mouthpiece so that your voice cannot be heard

1 **Press and hold (SEC)**

Use on a PBX

If you are using your Trend on a PBX, and the PBX User Guide tells you to press **RECALL**, press the (R) button on your Trend.

When making calls on some PBXS, you need to wait for a second Dial tone after dialling the outside line access digit (e.g. 9). If your PBX is of this type, you can use the PAUSE button when making calls, so that last Number Redial will work later.

To make a call:

1 **Key in the outside line access digit then press** PAUSE (LNR)

2 **Dial the telephone number**

Technical details

Temperature range	Operating 0°C to 40°C Storage -20°C to 60°C
Approvals	ETS 300-001, CTR 38
PBX compatibility	Pause length: 3 seconds. Signalling type: DTMF (dual tone multifrequency), also called tone dialling.

2 Troubleshooting

! The Trend must be serviced by trained engineers. NEVER attempt any repairs or adjustments yourself - you could invalidate the Guarantee.

If the phone does not ring ...

Make sure your Trend is fully plugged into the telephone line socket.

Check that the ringer volume switch under the base is set to HI.

Check that the total REN value of all equipment connected to your telephone line is no more than 4. Disconnect one or more telephones and see whether that helps.

If you cannot make Calls ...

Make sure your Trend is fully plugged into the telephone line socket.

Disconnect all other instruments connected to the same line as the Trend and see whether you can make a call.

Disconnect the Trend from the telephone line and plug a different phone into the socket.Try making a call. If this works, the line is OK.

If you are using a two-way socket adapter, remove it and plug a telephone directly into the socket. if the call now works, the adapter may be faulty.

If you think the fault may be on the exchange line, contact the service provider (the BT engineers on 151, or your cable company).

If you still cannot Identify the cause of the problem, contact the Binatone Help Line on 01325 304473. The Help line is open from 9.00 am to 5.00 pm, Monday to Friday.

Binatone

EC Declaration of Conformity

We: **Binatone Telecom Plc**
Unit 1, Ponder End Industrial Estate
East Duck Lees Lane
Enfield, Middlesex
EN3 7SP, United Kingdom

Declare under our sole responsibility that the following product(s):

Kind of Product: **Telephone**
Type Designation: **Trend**

is (are) in conformity with the following relevant harmonised standards:

EN 55022 : 1998 **EN 55024 : 1998** **EN60950**
CTR21 **CTR38**

following the provisions of Council Directive 1999/5/EC on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity.

Name: John Porter Position: Operations Director

Signature: On behalf of Binatone Electronics Date: 30th April, 2001